

# WITHDRAWAL POLICY

This Withdrawal Policy governs the withdrawal of funds from Client trading accounts and forms part of the Terms and Conditions.

## 1. Withdrawal Requests

- 1.1. Clients may submit withdrawal requests through their secure account area.
- 1.2. Only cleared and available funds may be withdrawn.

## 2. Verification Requirements

- 2.1. The Company may require full KYC verification before processing withdrawals.
- 2.2. Withdrawals will not be processed from accounts with incomplete or pending verification.

## 3. Processing Time

Withdrawal requests are generally processed within **1 to 5 business days**, excluding delays caused by banks, blockchain networks, or payment providers.

## 4. Withdrawal Methods

- 4.1. Withdrawals will typically be made using the same method as the original deposit.
- 4.2. Cryptocurrency withdrawals will be processed to wallets owned and controlled by the Client.

## 5. Fees

Withdrawal fees may apply depending on the payment method, blockchain network fees, or currency conversion costs.

## 6. Minimum and Maximum Limits

The Company may impose minimum and maximum withdrawal limits, which may vary by account type or payment method.

## 7. Rejection or Suspension of Withdrawals

The Company reserves the right to refuse, delay, or cancel withdrawal requests if:

- Fraud or suspicious activity is detected
- The Client breaches the Terms
- Regulatory or legal obligations require such action

## 8. Chargebacks and Reversals

If a chargeback or payment dispute is initiated, the Company may freeze the Client's account until the matter is resolved.

## 9. Currency Conversion

Withdrawals involving currency conversion are subject to prevailing exchange rates and conversion fees.