

WITHDRAWAL POLICY

This Withdrawal Policy governs the withdrawal of funds from Client trading accounts and forms part of the Terms and Conditions.

1. Withdrawal Requests

- 1.1. Clients may submit withdrawal requests through their secure account area.
- 1.2. Only cleared and available funds may be withdrawn.

2. Verification Requirements

- 2.1. The Company may require full KYC verification before processing withdrawals.
- 2.2. Withdrawals will not be processed from accounts with incomplete or pending verification.

3. Processing Time

Withdrawal requests are generally processed within **1 to 5 business days**, excluding delays caused by banks, blockchain networks, or payment providers.

4. Withdrawal Methods

- 4.1. Withdrawals will typically be made using the same method as the original deposit.
- 4.2. Cryptocurrency withdrawals will be processed to wallets owned and controlled by the Client.

5. Fees

Withdrawal fees may apply depending on the payment method, blockchain network fees, or currency conversion costs.

6. Minimum and Maximum Limits

The Company may impose minimum and maximum withdrawal limits, which may vary by account type or payment method.

7. Rejection or Suspension of Withdrawals

The Company reserves the right to refuse, delay, or cancel withdrawal requests if:

- Fraud or suspicious activity is detected
- The Client breaches the Terms
- Regulatory or legal obligations require such action

8. Chargebacks and Reversals

If a chargeback or payment dispute is initiated, the Company may freeze the Client's account until the matter is resolved.

9. Currency Conversion

Withdrawals involving currency conversion are subject to prevailing exchange rates and conversion fees.